

1 10A NCAC 23A .0103 is proposed for readoption with substantive changes as follows:

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3 **10A NCAC 23A .0103 QUALITY ASSURANCE**

4 (a) Active and negative eligibility case actions, as defined by 42 C.F.R. 431.804, which is adopted and incorporated
5 by reference with subsequent changes or amendments and available free of charge at <https://www.ecfr.gov/>. ~~Case~~
6 ~~actions~~ taken by the county department of social services are subject to review under by State ~~state~~ and federal quality
7 control (QC) procedures by the Division's Office of Compliance and Program Integrity (OCPI). ~~procedures.~~ A
8 statistical sample is shall be selected from both active and negative case actions.

9 (b) The purpose of the QC review is to identify client eligibility errors and erroneous payments resulting from:

- 10 (1) Ineligibility;
11 (2) Recipient liability understated or overstated by the client or county; ~~overstated;~~
12 (3) Third-party liability; and
13 (4) Claims processing errors.

14 (c) A report of an error discovered in a QC case shall be sent to the ~~appropriate~~ county agency for corrective action.

15 (d) If the county agency has verification, as defined by Rule .0102 of this Subchapter, ~~verification~~ that disputes a QC
16 finding of error, it may submit the verification to OCPI ~~the Recipient Services Section~~ for review. ~~The Recipient~~
17 ~~Services Section cannot overturn a listed error, but~~ OCPI shall determine whether the error shall be coded client-
18 responsible, county-responsible, ~~agency-responsible,~~ or State-responsible, ~~state-responsible.~~ Upon its review, OCPI
19 ~~the Recipient Services Section~~ shall notify the county agency of its decision regarding responsibility for the error.

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21 *History Note: Authority G.S. 108A-54; 108A-54.1B; 42 C.F.R. 431, Subpart P; ~~431.800~~;*
22 *Eff. September 1, 1984;*
23 *Amended Eff. August 1, 1990;*
24 *Transferred from 10A NCAC 21A .0501 Eff. May 1, 2012; ~~2012~~.*
25 *Readopted Eff. May 1, 2019.*
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NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

DAVE RICHARD • Deputy Secretary, NC Medicaid

MEMORANDUM

TO: Office of State Budget and Management

FROM: Ryan Eppenberger, Interim DHB Rulemaking Coordinator

DATE: November 6, 2018

RE: Federal Certification for N.C. Department of Health and Human Services, Division of Health Benefits (DHB) Rule Readoption Subchapter 23A – General Program Administration

Rule-making Coordinator's Certificate

As Required by GS 150B-19.1(g)
For Proposed Permanent and Temporary Rules Adopted to
Implement a Federal Law or which upon Receipt of Federal Funds is Conditioned

10A NCAC 23A .0103 is proposed for readoption to be compatible with federal regulations governing Medical Assistance Programs. This rule applies to quality assurance measures for the administration of Medical Assistance Programs.

Regulation by the State of North Carolina of quality assurance measures is subject to the provisions of 42 CFR Part 431, Subpart P (Quality Control). The readoption of the above-named rule is necessary to comply with these federal regulations.

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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